



SERVICE HOTLINE

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INTERMITTENT MESSAGE DROPS AT THE JSE LONDON POP INTRODUCTION:

On Monday, 25 July 2016, clients who connect via the JSE London POP intermittently experienced missed messages resulting in them having to re-request messages more frequently.

The issue persisted for two days. The root cause of the problem was finally isolated and corrected on Wednesday evening, 27 July 2016, after market close.

We continue to monitor the situation closely and apologize for any inconvenience this may have caused.

Market / Service:

JSE London POP
Information Subscribers

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact
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